

Council on Workforce Investment Medicaid Infrastructure Grant Subcommittee
Quarterly Meeting
February 4, 2009 9:00 AM to 12:00 PM
Hilton Madison Monona Terrace
9 East Wilson Street, Madison, WI 53703

DRAFT Minutes

Meeting called to order at 9:15 AM

Medicaid Infrastructure Grant-Sarah Lincoln, Pathways to Independence

- Sarah Lincoln discussed the MIG from 2009 and 2010.
- The 2010 MIG budget is just over \$13 million.
- Three requests for proposals out now:
 - CRP
 - Regional Grant
 - Model Communities
- Project SEARCH is a successful MIG project that plans to expand in 2010.
- Tom Heffron gave an overview of the Mental Health Transition Project through the Wisconsin Technical College System. This will assist students or drop outs age 19-21 to receive services for emotional/behavioral disabilities.

Managed Care and Employment Task Force Recommendations-Lisa Mills, Pathways to Independence

- See update document.
- Prevocational service definitions have been approved by CMS and are being used for the 2010 managed care system. The definition is lengthy in order to include all elements. It is being looked at as an example to other states.
- Implementation information for providers will be given to stakeholders for input before being released to providers.
- MCO grants will be given out this year as well. They are not strictly grant funded, but through MCO internal resources.
- A focus for this year will be data integration.
- Data is not being collected:
 - Hours that people are working
 - Wages people are earning
 - How many people have an identified integrated employment outcome in their plans?
 - Use of DVR services
- Suzanne Lee talked about the timeline of the DVR system for providing services.
- Jennifer Ondrejka asked if this information is in the functional screen. Lisa said that the functional screen only indicates full time vs. part time work.
- A new CMS letter clarifies how the Ticket to Work may be used.
- MCOs are implementing a new workplace personal assistance approach. MIG is developing training that will assist providers with moving into the workplace.

- Customized employment training continues to expand. It is being piloted in 4 DVR areas.
- Approximately \$750,000 is set aside for the CRP rebalancing initiative.
- Doug Hunt discussed the Natural Supports Project for Transitioning Youth.

Medicaid Infrastructure Grant-Jackie Wenkman, *Pathways to Independence*

- Doug Hunt asked Jackie Wenkman about the MIG in 2011. Jackie said that we are expecting less funding, but we won't know until April how much is available nationally.
- Monica Murphy asked about the functional screen. Jackie said that the functional screen changed to emphasize employment under the "I decide how I spend my day" section.
- Monica Murphy also asked about the capitated rate for MCOs. Jackie said that she does not know if employment will continue to be important in individual plans, but that there is an effort to promote employment for members.
- Jennifer Ondrejka said that the new rates for 2010 were mostly increased for the MCOs, but 2 were decreased.
- Annette Talis asked about the DPI project to include employment at early ages. Jackie said that there is a program to increase natural supports in classrooms for children ages 3 and up.
- Steve Gilles said that most of the focus at DPI is on students age 14 and above. There is also some effort to address the needs of younger students. However most resources are for transition age students. Students can begin in early years with self advocacy training.

WorkSource WI Update-Mike Meulemans, *Pathways to Independence*:

- See presentation
- WorkSource is providing online resources, webinars, phone assistance and on-site technical assistance.
 - 65 managers participated in a training at Rice Lake Weigh Systems
 - 61 participated in a training at Progressive Community Services
 - 191 participants in the first webinar
 - 176 at regional trainings
 - 2010: 8 trainings planned
- Webinars:
 - Preemployment testing
 - Is it employment or is it disability?
 - Human Resource issues in a difficult economy
 - Re-integrating Military Vets in the Workplace
- Think Beyond the Label National Media Campaign
 - Mike showed the media hub website and the first television ad.
 - The Wisconsin page on the website is up and running.
 - WI media will have an opportunity to use the creative materials from the campaign for a local media presence.

PERC-Mary Beck, *Pathways to Independence*:

- See presentation
- Evidence-based strategies and “green” training.
- Common language among people who provide services to people with disabilities.
- Not trying to replace existing training, but to supplement and augment.
- DHS is a current partner, but will fade out as MIG funding decreases.
- WI may provide resources to other states on the managed long term care system.
- Training will be provided in a variety of formats and by state and national experts.
- Technology like Microsoft Live Meeting and Adobe Connect Pro will make remote access possible anywhere in the world.
- Mediasite is being used for webinars.
- Mary demonstrated the Adobe Connect Pro system.
- PERC has held listening sessions with stakeholders. They will have a systems navigation piece of PERC to develop a common language and terms.
- PERC will include an accessible searchable website to access trainings and evidence based research and best practices.
- Dan Johnson asked if Live Meeting will include closed captioning. John Reiser said that it can include a live ASL interpreter in a video feed or a live captioner.
- PERC umbrella will cover WorkSource WI, AT Resource Center, WDBN and PERC.
- PERC will develop creative means of technical assistance, including learning community networks. This will be piloted with the job developers network in 2010.
- Focus groups have shown the need to develop case studies of how people get jobs. There are many paths to getting employment and these stories will show the variety of ways that people can get there. It will include decision trees and other detailed information. Stakeholders will be asked to partner on this project.
- The needs assessment and literature review are underway. A small workgroup will then determine the core curriculum that will be on the site.
- The first course on MAPP will be launched on the website in April 2010.
- Transition of MIG funded training and resources to PERC will begin in mid-2010.
- Sustainability plans will include securing and maintaining stakeholder support, a fee structure/membership program, continuing education hours and a plan to seek external funds.
- Steve Gilles asked what the greatest cost will be to maintain PERC. Mary Beck said that it is staff costs. Sometimes they have to pay for content development.
- Paul Rice asked what the priorities might be for training. Mary said that systems navigation and training of employment service providers are emerging as priorities, particularly for job development and coaching.
- Pathways staff will be trained on using Connect Pro and creating the content.
- Tom Heffron asked about website accessibility. Mary said that it is a priority.
- Steve Gilles asked about using this in other state agencies. John Reiser said that every department has the requirement to provide these services and the training personnel to support the technology. MIG has purchased 1700 licenses for Connect Pro. Other agencies can begin to leverage the \$1.3 million in resources

- provided by MIG. Resources are worth \$3.5 million, but Adobe gave a good price to the state.
- Rural connectivity will be an issue. Public entities will be able to provide faster internet connection. Partner agencies will be encouraged to share their equipment. Stimulus dollars are also available to expand broadband capacity in rural areas and to vulnerable populations.
 - Doug Hunt said that this will be a good way to assure competencies among service providers.
 - Suzanne Lee said that this is another way to handle staff turnover. New job coaches could easily be trained and for reduced cost.
 - Tom Heffron said that there are people who are not good online learners, so having a live training site will be necessary to help people to access courses.

WIA reauthorization-Pamela O'Brien :

- Obama administration is very serious about revising the workforce investment structure. A senate bill should be introduced in March. A house version has specific language around serving people with disabilities.
- Congress has built in new language and focused on increased virtual and technological means of providing services for people with disabilities and in rural areas.
- Eliminated all of the details and requirements for initial eligibility for service delivery. Two services: work readiness and training specific to acquiring a job in high demand areas of employment. This will give case managers greater flexibility. The idea is to simplify the process of providing services.
- Pamela will provide a summary of the changes and information on the new language.
- This will be on the full CWI meeting agenda on March 19.

Meeting adjourned at 12:00 PM.